

Suncoast Specialty Surgery Center

- WHAT WE ARE:** is an outpatient surgical and procedural facility licensed in the State of Florida.
- WHO WE ARE:** is owned by Physicians Dr. Carey Rowan, Dr. Brian Maiocco, Dr. Walter Bowlin, and Surgery Partners. LLC and was developed to provide a safe and comfortable medical facility that would provide efficient and effective services to patients.
- WHY WE WERE OPENED:** Outpatient care has been proven to increase patient comfort through personalized care while delivering quality services. The physicians and Surgery Partners have joined together to operate Suncoast Specialty Surgery Center to provide personal attention and quality services to their patients in and around Pasco County.
- YOUR RIGHTS AS A PATIENT:** You have the right to choose the provider and the facility for your health care services. You will not be treated differently by your physician if you obtain health care services at another facility.
- YOUR CHOICE:** Your physician may have ownership interest in the Center. Please discuss with your surgeon your questions or concerns, if you may want to have your procedure at an alternative health care facility.
- CREDENTIALS:** All of the physicians and anesthetists have been credentialed according to AAAHC/CMS standards. Information is available upon request.
- PATIENT GRIEVANCES:** If patients have complaints or concerns in regard to your care at Suncoast Specialty Surgery Center, they are encouraged to fill out a grievance form, which is available upon request at the front desk. Contact numbers are available below.
- MALPRACTICE INSURANCE:** Your physician has malpractice insurance to meet the State of Florida requirements or more.
- ADVANCE DIRECTIVES:** If you have an advance directive or living will, the Center will still transfer you to the closest hospital which will make decisions about following any advance directive or living will. We will not honor do not resuscitate advance directives. You have a right to have your living will present in our medical record at the Center and to be informed of the Center's policy prior to the procedure. State information and forms to prepare an advance directive, if you decide to have one, can be found at the following web site: www.fdhc.state.fl.us

Consumer Complaints for the Florida Department of Health and Senior Services can be made at:

Write Agency for Health Care Administration
2727 Mahon Drive
Tallahassee, FL 32308

Visit ahca.myflorida.com/Executive/Inspector_General/complaints.shtml

Call Complaint hotline at (866) 419-3456

For Medicare: Office of the Medicare Ombudsman at www.cms.hhs.gov/center/ombudsman.asp